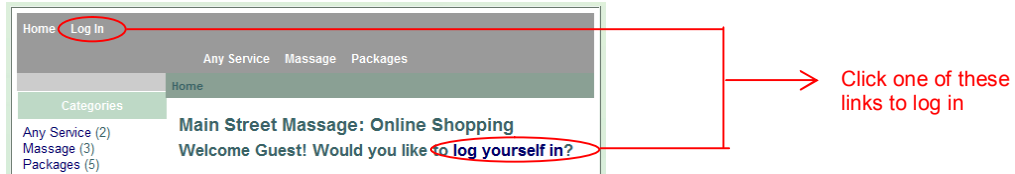




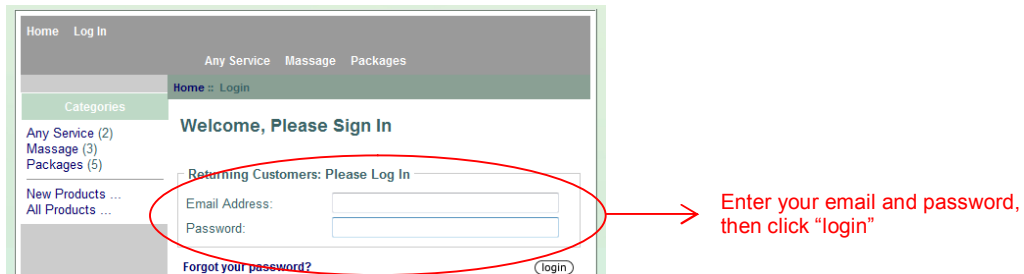
Downloading your Gift Certificate

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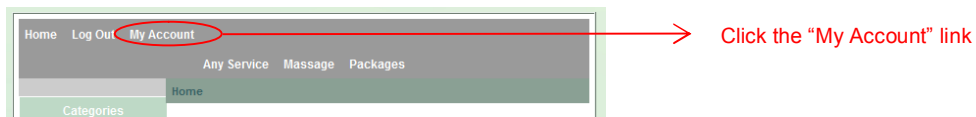
Log into your online account:



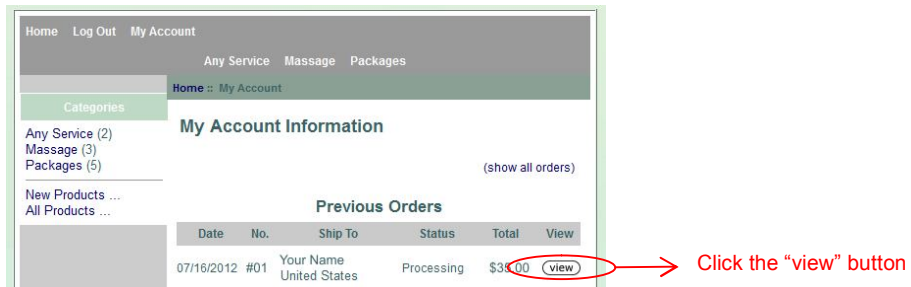
Enter your email address and the password you used when you created your account, and click the “login” button



Click the “My Account” link to access your account



Find your order in the “Previous Orders” list, and click the “View” button





Click the "Download" link to download your gift certificate in PDF format

A screenshot of an online shopping cart interface. The top navigation bar includes "Home", "Log Out", and "My Account". Below this, there are links for "Any Service", "Massage", and "Packages". The breadcrumb trail reads "Home :: My Account :: History :: Order # 0". The order date is "Monday 16 July, 2012". The main heading is "Order Information - Order #40". A table lists the items in the order: "1 ea. 30-Minute Massage" with a total of "\$35.00". Below this, a sub-total of "\$35.00", free shipping of "\$0.00", and a final total of "\$35.00" are shown. A message states: "To download your files click the download button and choose 'Save to Disk' from the popup menu." Below this message is a table with columns: "Item Name", "File Size", "Filename", "Link Expires", and "Remaining". The first row contains: "30-Minute Massage", "0.33 MB", "Massage30.pdf07/16/2013", "10", and a "download" button. The "download" button is circled in red, and a red arrow points from it to the right.

Click the "download" button